**[Verbal Reasoning](http://borzabadi.persianblog.ir/page/3" \o "Link) 3**

1. Telex Mobile Phone Corporation had experienced three straight

    years of declining market share before its CEO decided to

   restructure the company. The customer service department was

   reorganized and given a larger budget and a new management

   team was brought in to increase the customer experience. After

   a year under the new structure, Telex’s market share has begun

   to increase, vindicating the CEO’s decision.

**In order to evaluate whether the increase in market share was**

**due to the CEO’s decision, it would be most useful to know**

**which of the following:**

  A. What portion of the mobile phone market is now controlled by

      Telex Corporation?

  B. Have Telex’s competitors restructured their companies as well?

  C. Was the decision to bring in a new management team part of the

      CEO’s plan?

  D. Do surveys of Telex’s former customers show that most of them

       were dissatisfied with the service they received?

  E. Has Telex launched an advertising campaign promoting its new

      customer service department?

2. The percentage of students with grade point averages higher

    than 3.0 in the English department is higher than the percentage

    in any other department. However, the percentage of

    students with grade point averages higher than 3.5 is highest in

    the Physics department.

**If the statements above are true, which of the following must**

**also be true?**

   A. The percentage of students with grade point averages higher than

        3.7 is higher in the Physics department than it is in the English

        department.

  B. The English department has the second highest percentage of

       students with grade point averages higher than 3.5.

  C. Some students in the English department have grade point

      averages higher than 3.0 but lower than 3.5.

  D. The English department has more total students than does the

       Physics department.

  E. The average grade point average of the Physics department is

      higher than the average grade point average of the English

      department.

3. Increasing automation makes economic growth possible and

    raises standards of living. It also frees up people’s time

    and allows them to pursue more leisure activities. However,

    automation also results in a proliferation of low-skill jobs

    as ever more complex tasks become automated. Because a

    person’s sense of satisfaction in his or job is based on the level

    of skill needed for the job, increased automation ----------------.

**Which of the following most logically completes the argument**

**above?**

  A. Will result in more and more people being unsatisfied with their

       jobs.

  B. Will not increase people’s average level of happiness.

  C. Will cause people to become unsatisfied with their leisure

      activities.

  D. Will eliminate most people’s jobs.

  E. Will cause a decrease in the quality of products.

**Answers:**

1.  D     2. C     3. A